

HOTEL VAL D'ESTE ST GERVAIS MONT BLANC

SALES TERMS

Booking's conditions :

Your reservation will be confirmed only by a deposit, or by a debit on your credit card, (safe system for the mail order), or as soon we receive a cheque or a paiement at your convenience.

You will send us by E mail, letter, or phone.

We will debit your deposit account (arrhes in french law) , with your acceptance:

- for an under 3 days stay, the amount of one night.
- for a more 3 days stay, 30% amount of all your stay.

To garant your reservation, we need your credit card details number:

- the 16 num of your card
- the 4 num of the expiry date
- the last 3 num at the back

Cancellation's conditions :

If you have to cancel, let us know in the cancellation delay defined below:

The cancellation must be confirmed only by registered letter, or E mail.

- More 30 days at least before your arrival day : repayment deposit (except expense's dossier = 50 euros.
- From 30 days to 21 days, you must have to pay one night and expense's dossier = 50 euros. The balance is refunded.
- from 20 days to 12 days, paiement 30 % of all stay. Your deposit is owed and kept.
- less than 12 days, 100 % of the paiement is owed by the customer, the deposit is kept, and the balance is required at least a month after the reception of the registered letter, or the E mail send by the hotel management.
- Residents guests will be charged for the full duration, once begun, the stay is shortered or interrupted.

The balance will be debited straight on with the customer's credit card. If the deposit was acquitted by another way of paiement, the customer will send the balance in the legal delay of one month by any means of his convenience. Any delay of paiement will produce 3,5 % of interest.

All the charges, procedures, generated by the debit's contestation, and garanted by the tribunal's conclusion, will be exclusively charged to debtor : the customer.

Only the instance tribunal of BONNEVILLE 74, FRANCE , can be scized in any case of contestation.